



## REDWOODTOWN MEDICAL CENTRE

## Services & Fees As at 1 July 2019

### General Consultation

ADULT - 18 years to 65 years +	\$46.00
ADULT - CSC Eligible Card Holder ( <i>incl ACC</i> )	\$19.00
ADULT – Newly Enrolled – First Visit (Double appointment)	\$62.00
ADULT – Followup Visit – <i>Discount Policy Applies</i>	\$36.00
ADULT - CSC Eligible Card–Newly Enrolled, 1 <sup>st</sup> Visit (30min)	\$38.00
YOUTH - 14 – 17 years	\$28.00
YOUTH - CSC Eligible Card Holder 14-17 years ( <i>incl ACC</i> )	\$13.00
CHILD - Under 14 years	FREE
ACC Co-Payment	\$36.00
ACC Nurse Consult Co-Payment	\$11.00

### Service

Practice Nurse Consultation	\$25.00
Standard Drivers Medical, P Endorsement	\$66.00
Other Class Drivers Medical eg Boat Skipper, Pilot	\$76.00
CAREPLUS – All Visits	\$20.00

### Additional Services

Repeat Prescriptions – Pickup	\$17.00	48 hour
Repeat Prescriptions – Faxed to Pharmacy	\$19.00	48 hour
Repeat Prescriptions- Urgent request - Adult	\$28.00	Same Day – Urgent Request
Repeat Prescriptions- Urgent request – U14	\$11.00	Same Day – Urgent Request

### Additional Charges

Did Not Attend (DNA)	No explanation given - Full Consultation Fee invoiced	Minimum of 2 hours notice required
Monthly Account Fee	\$8.00	Will be added to unpaid accounts after 30 days

*For **After Hours Service** please phone Urgent Care Centre 03 520-6377. Its open 8am to 8pm daily/7 days per week. Also, for **FREE After Hours** telephone advice from a registered nurse phone **HEALTHLINE 0800 611 116**. In an **Emergency** phone **111 Ambulance**.*

**GP APPOINTMENTS:** Consultations are by appointment, with a standard consult length of 15 minutes. Extended consultations are required for minor surgery, new patient appointments and some medicals. Extended appointments may occur an additional charge.

**MINOR SURGERY:** Moles, small lesions, and ingrown toenails are some of the minor surgery services that we offer. Please discuss your needs with your GP. This service may incur additional charges.

**LIQUID NITROGEN:** This service is available Tues-Fri. You will need to see the Doctor for initial diagnosis and to assess suitability. The Practice Nurse is able to administer the treatment and give after-care advice.

**NURSE APPOINTMENTS:** Consultations are by appointment, with a standard consult length of 15 minutes. Extended consultations are booked for some services. Our nursing team have a wide range of skills enabling us to offer many services:

- Wound assessment and management, eg. Dressings, removal of sutures
- Spirometry Testing
- Immunisations
- Blood Pressure monitoring
- Triage of minor injury and ailments
- Diabetes assessment and education
- Asthma Education
- Cognitive Assessment
- IV (Intravenous) Therapy
- Smoking Cessation services
- ECG's
- Cervical Smears
- Sexual Health & Pregnancy tests

Please enquire at Reception for charges. After your appointment the nurse will bill the charge (as appropriate) through to Reception

**PAYMENT OF ACCOUNT:** Redwoodtown Medical Centre has a **Pay on the Day Policy** for all consultations (including scripts). Payment can be made by Eftpos, Cash, Cheque, Internet Banking (quote your name & NHI: number), or you are welcome to pay small amounts regularly by Automatic Payment. **An additional \$8.00 monthly statement fee will be added at the end of the month if your account is still outstanding.**

**ON ARRIVAL AT THE SURGERY:** Please advise reception when you arrive. This is to ensure we know you are here. If you are seeing a Doctor you will be given a form; please check your personal details, making any changes/corrections necessary and list the things you wish to discuss with the Doctor. This ensures that your needs are prioritised correctly. At the end of your consultation with the Doctor please give the form to Reception to make sure you are charged the correct amount.

**TEST RESULTS:** Please allow 48 hours for laboratory results to be available. If they are abnormal we will contact you, usually by phone. If you need to discuss your results with a Nurse please try to phone between 11am – 5pm.

**COMPLAINTS:** Occasionally things might occur that you are not happy about. If so we welcome your feedback. You are welcome to contact our Practice Manager, or put your concerns in writing. We will endeavour to respond within five working days. We also like to hear when things go beyond your expectations.

**[www.Health365.co.nz](http://www.Health365.co.nz) - our On-line PATIENT PORTAL.**

This enables you to: 1) access your list of health diagnosis 2) access your lab results, 3) order repeat prescriptions from your patient file. You need to be enrolled with Redwoodtown Medical Centre & have a personal email address. **Obtain a login & password by registering for the portal at your next GP visit.**

